

Who we are:

Name: Diocese of Elphin

Address: Elphin Diocesan Office, St Mary's, Temple Street, Sligo

T: +353 71 9150106

E: office@elphindiocese.ie

The Diocese of Elphin is committed to protecting your privacy. This Privacy Policy explains our data processing practices and your options regarding the ways in which your personal data is used. This Privacy Policy is reflective of our compliance with Data Protection legislation in Ireland as at May 2018.

Our Data Protection Officer

The Data Protection Officer for our Diocese can be contacted at dpo@elphindiocese.ie.

Data Protection Principles

We promise to follow the following data protection principles:

- Processing is lawful, fair, transparent. Our Processing activities have lawful grounds. We always consider your rights as a Data Subject before Processing Personal Data. We will provide you information regarding Processing upon request.
- Processing is limited to the purpose for which it was gathered.
- Processing is carried out using the minimum amount of Personal Data required for any purpose.
- We will not store your personal data for longer than needed.
- We will do our best to ensure the accuracy of data.
- We will do our best to ensure the integrity and confidentiality of data.
- We will use all reasonable means to avoid Breaches of Data. Where a Data Breach occurs, we will notify the relevant authority and follow their instructed next steps.

Data subject's rights:

Those affected by this privacy policy have the following rights:

- Right to access: the right to request, access and copy of the personal information that we hold on you. We may charge a reasonable fee for 2 or more personal data requests. A single copy of personal data will be charged at no cost. Any access requests will need to be requested in writing or email. Evidence of identification will be required as this makes sure that the personal information is not given to the wrong person. Information will be sent within 1 month of receipt of the written request.
- Right to rectification: the right to have personal data rectified if it's incorrect, out of date or incomplete.
- Right to be forgotten: the right to withdraw consent given to process data and the right to request that we delete personal data from our System (subject to

compliance with any legal obligations or unless the data is required for any legal claims).

- The right to object how we use the personal data received (e.g. marketing purposes).

How we process your Personal Data

We will only process your Personal Data in line with the services provided on our website. This information may include your name, address, email address, phone number, etc. as provided by you for the provision of a service, e.g.:

- Signing up for a newsletter or event
- Signing up for volunteer or fundraising activities
- Signing up / making contact in relation to upcoming Pilgrimages
- Contacting us with a query in relation to information posted on our website

Any data processed on our behalf by contracted third party service providers, e.g. for the purpose of enhancing the services we provide to you will be bound by the same privacy standards. We will not disclose Personal Data to any other third parties unless we have consent to do so.

We will disclose Personal Data if it is believed in good faith that we are required to disclose it in order to comply with any applicable law, a summons, a search warrant, a court or regulatory order, or other statutory requirement.

You can choose to opt out of receiving information from us at any time by contacting office@elphindiocese.ie

Cookies

“Cookies” are small pieces of information sent by a web server to a web browser, which enables the server to collect information from the browser. The Knock Shrine website uses cookies to improve navigation and to enable traffic monitoring. Non-registered visitors of the site may be sent anonymous cookies to keep track of their browsing patterns and build up a demographic profile.

Whilst you do not need to allow your browser to accept cookies in order to browse much of our web site or to access many of our services, you must have cookies enabled if you wish to access any areas reserved for registered users. Most browsers allow you to turn off the cookie function. If you want to know how to do this please look at the help menu on your browser. As described above this will restrict the services you can use on our website.

Changes to this Privacy Policy

We reserve the right to make changes to this Privacy Policy.
Last update published May 2018.